

# The importance of training and education in infection control

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# Education and training

- Why is it important?
- Who are we trying to educate/train?
- How do we do this?
- How do we assess them?
- How do we measure the effect?
- Who else should we educate?



## INFECTION CONTROL IN PRACTICE

# Educating the infection control team – past, present and future. A British perspective

E. A. Jenner\* and J. A. Wilson†

\**Faculty of Health and Human Sciences, University of Hertfordshire, Hatfield, Hertfordshire AL10 9AB;*

†*Nosocomial Infection Surveillance Unit, Public Health Laboratory Service, Colindale, London NW9 5HT, UK*

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**Summary:** This review sets out to explore how education and training provisions for members of the Infection Control Team (ICT) have developed alongside their roles and in response to changes in the British National Health Service. It focuses on the Consultant in Communicable Disease Control, the Infection Control Doctor and the Infection Control Nurse in the United Kingdom, but also briefly considers approaches adopted by other countries. Future developments should include maximizing information technology for delivering teaching materials, shared learning and improvements to pre-registration curricula for both doctors and nurses.

# Why is it important?

- Difficult to effect change
  - Semmelweis (puerperal fever)
- Poor knowledge of health care workers
  - Florence Nightingale
  - ‘the best women who are woefully deficient in sanitary knowledge’
- Problems in fever hospitals eg
  - Peters BA. The elimination of cross-infection in
  - fever hospitals. *Publ Hlth* 1913–14; **27**: 296.

# Why is it important?

- MRC Memorandum 11 (1944) recommended that every hospital should establish a Control of Cross-Infection Committee which:  
  
'should be the basis for standing orders which all hospital personnel would be required to know and obey'.

# Hospital Acquired Infections 2000

- 10% of patients get a HAI
- 5000 patients every year die of HAI
- Deaths due to MRSA are increasing
- Costs £1 billion per year
- 15% of HAI are preventable
- A hospital with a lower rate of MRSA bacteraemia is a better hospital

**The Management  
and Control of  
Hospital Acquired  
Infection in Acute  
NHS Trusts in  
England**



- HAI had a low profile in many Trusts
- HAI costly and some preventable
- Dissemination of good practice needs to be improved
- Growing mismatch between what is expected of ICT and resource



# Patients enter superbug lottery

MRSA risk to patients depends on where they are treated

**500,000 DAYS LOST TO SUPERBUGS**

To halve it would clear waiting lists: study



The risk of contracting MRSA in hospitals across Scotland, and raises new concerns about their hygiene standards.

The number of patients struck down by MRSA – a particularly virulent antibiotic-resistant bacterium – soared in the past year to almost 16,000. It is estimated that 400 people a year are killed by superbugs acquired in hospital.

But the new Scottish and



Average risk of contracting MRSA during a 10-day hospital stay



**hospital flouts fatal bug rules**

that report icebergs resistant spread figures suggest. The figures show MRSA, and not c...

...show, show a marked variation between NHS trusts in the risks of ...

**'400 people a year are killed by some form of hospital acquired infection'**

Yorkhill trust and We Health Board had patient infection re ...

Both Lothian and had MRSA level "defined limit" Scotland and they should "the measure control MR"

Last ni Professor Aberde ...

"These A NEW superbug which can destroy antibiotics and cause fatal blood poisoning is sweeping through Scotland's hospitals. The bug is believed to have already been reported from one of the hospitals in the hospital ward. At least 17 deaths were caused by squabbled. Focus, page 17

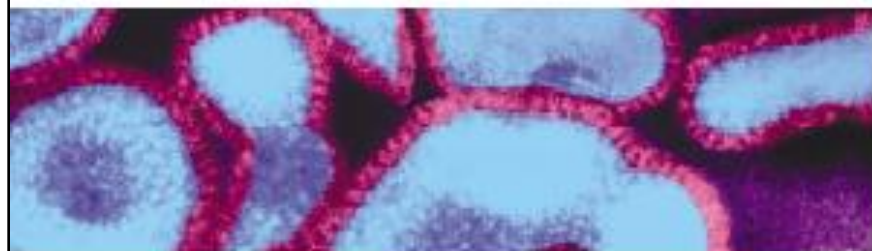
**NEW KILLED SUPERBUG INFECTS 41 PATIENTS**

Hospitals on alert as victim dies

By JUDITH DUFFY

in, the actor of als Trust, matter of y seriously uced a num- drive down r hospitals."





## Getting Ahead of the Curve

A strategy for combating infectious diseases  
(including other aspects of health protection)

A report by the Chief Medical Officer



## *Winning Ways*

Working together to reduce Healthcare  
Associated Infection in England

Report from the Chief Medical Officer

December 2009

# Winning Ways

- 7 action areas
  - Active surveillance
  - Reducing infection risk from devices
  - Reducing reservoirs of infection
  - High standards of hygiene in clinical practice
  - Prudent use of antibiotics (Stewardship)
  - Management and organisation
  - Research and development



# Fighting Infection





## Annual Report of the Chief Medical Officer

Volume Two, 2011  
**Infections and the rise of antimicrobial  
resistance**

**G8 UK**  
UNITED KINGDOM 2013

G8 Science Ministers Statement London UK, 12 June 2013



Department  
of Health



Department  
for Environment  
Food & Rural Affairs

# UK Five Year Antimicrobial Resistance Strategy 2013 to 2018



# Antibiotic resistance: indirect consequences

disease and infections that, previously easy to control, will become much more significant threats to health. Standard surgical procedures, such as hip replacements, could become riskier with widespread antimicrobial resistance, as would treatments that result in immunosuppression, such as chemotherapy or organ transplant, which rely on the ability

UK Chief Medical Officer's report, 2013



## Indirect consequences for medical care

- cancer chemotherapy
- complex surgery, implant surgery
- haemodialysis
- Rheumatoid arthritis
- organ transplantation

## Consequences beyond human health

- financial cost up to \$36bn p.a. in US (\$70bn including "societal costs")



### Transatlantic Taskforce on Antimicrobial Resistance

Recommendations for future collaboration between the U.S. and EU

2011

# ANTIBIOTIC ACTION

## Global Antibiotic Resistance Partnership

RS TEAM PUBLICATIONS CONTACT US




TREATS



- WHO (2009) and G8 (2013) Statements - Antibiotic resistance one of the 3 greatest threats to health
- IDSA 10x20 initiative 2009
- BSAC "Antibiotic Action" 2009
- ReAct 2010 (Action on Antibiotic Resistance)
- Transatlantic Task Force on Antimicrobial Resistance (TATFAR)
- European Commission Action Plan 2011
- UK 5 year Antimicrobial Resistance Strategy 2013-18
- Innovative Medicines Initiative (IMI)



# Integration of AS and IPC



The evolving threat of antimicrobial resistance  
Options for action



World Health Organization



## Chapter 5.

Infection prevention and control  
in health-care facilities

# UK CMO Report 2013

## The new UK antimicrobial resistance strategy and action plan

A major societal, political, clinical, and research challenge

### Seven key areas of focus

### Stakeholders

Promote responsible evidence based prescribing

Individual prescribers, NHS providers, national and local commissioning boards, ARHAI, PHE, Department of Health, professional bodies

Improve infection prevention and control

Individual clinical staff, NHS providers, national and local commissioning boards, ARHAI, Department of Health, PHE, professional bodies

Raise public and professional awareness of antimicrobial resistance threat and promote behaviour change

Professional bodies, Department of Health, ARHAI, patient groups

Research programme into new diagnostics, alternatives to antibiotics (such as antiseptics), pathogenesis, effective behavioural change to improve infection prevention and control and prescribing practice

NIHR, universities, Department of Health, ARHAI

Facilitate development of new antimicrobials, vaccines, and immunomodulators

Department of Health, drug industry, European Union

Improve surveillance and data linkage

PHE, ARHAI, Department of Health

Encourage international collaboration and data sharing and learning from best practice internationally

Department of Health, PHE

ARHAI=Department of Health Expert Advisory Committee on Antimicrobial Resistance and Healthcare Associated Infection; PHE=Public Health England.



## Seven key areas of focus

Promote responsible evidence based prescribing

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Improve infection prevention and control

---

Raise public and professional awareness of antimicrobial resistance threat and promote behaviour change

---

Research programme into new diagnostics, alternatives to antibiotics (such as antiseptics), pathogenesis, effective behavioural change to improve infection prevention and control and prescribing practice

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ARHA=Department of Health Expert Advisory Committee on Antimicrobial Resistance

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ARHAI=Department of Health Expert Advisory Committee on Antimicrobial Resistance

# Who are we trying to educate and/or train?

## Early infection control committees

1929 Medical Officer of Health

1944 Control of Infection Officer

1950s Infection Control Nurse

Hospital superintendent

# Modern committee

- Director of Infection Prevention and Control  
(Executive board member)
- Infection Control doctor
- Infection Control team
  - IC Nurses and other practitioners (podiatry, dentistry etc)
  - Admin/analysis support
- Antibiotic pharmacists
- Consultant in Communicable Disease Control



# Modern Committee

- Estates Management
- Hospital Hygiene
- Divisional Representatives
  - Doctors
  - Nurses
- Hospital governance/audit
- Etc, etc
- (General public)



REVIEW

# The role of the infection control link nurse

S.J. Dawson

*NPHS Microbiology Carmarthen, West Wales General Hospital, Carmarthen, Wales, SA31 2AF, UK*

Received 13 February 2003; accepted 19 March 2003

## KEYWORDS

Link nurse; Infection control

**Summary** Link nurses act as a link between their own clinical area and the infection control team. Their role is to increase awareness of infection control issues in their ward and motivate staff to improve practice. It is essential that they receive training from the infection control team to ensure their competence. They have been shown to be of value to Trusts by improving clinical ward audit scores, helping infection control nurses implement policies and collecting data on hospital-acquired infections. In some hospitals, however, there are operational difficulties for link nurse schemes including high turnover of staff and insufficient time for training and monitoring their effectiveness.

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# Improved patient information

The Royal Liverpool and   
Broadgreen University Hospitals  
NHS Trust

## Infection Prevention and Control Team

### **PATIENT, CARER AND GP INFORMATION**

## Going Home After An Episode of Clostridium Difficile ('C.diff') Diarrhoea in Hospital

### Convalescence

After leaving hospital, it is only to be expected that it will take time to regain your normal energy and strength. A severe bout of diarrhoea often leaves you feeling weak, and possibly off your food, even at home. The information given below offers some basic advice on speeding your recovery and staying well.

If you, your family or your carers have any concerns about your progress, or lack of it, general advice may

MINISTRY OF HEALTH says:-

# Coughs and sneezes spread diseases



Trap the germs by using  
your handkerchief

*Help to keep the Nation Fighting Fit*





# Who are we trying to educate and/or train?

## Early infection control committees

1929 Medical Officer of Health

1944 Control of Cross-Infection Committee

1950s Infection Control Nurse

Hospital superintendent

Everybody



At every level

# How do we train?

- Impart knowledge
- Impart skills
- Empower their use
- Assess
  - Skills
  - Results of actions
- Reinforce
- Readjust/learn new skills

## EDUCATION

### **Diploma in hospital infection control (Dip HIC)**

**A. M. Emmerson\***, **R. C. Spencer†**, **B. D. Cookson‡**, **C. Roberts§**  
and **B. S. Drasar¶**

*\*Department of Microbiology & Infectious Diseases, University Hospital, QMC, Nottingham, NG7 2UH; †PHL, Level 8, Bristol Royal Infirmary, Marlborough Street, Bristol BS2 8HW; ‡LHI, CPHL, 61 Colindale Avenue, London NW9 5HT; §PHLS Board, 61 Colindale Venue, London NW9 5DF; and ¶LSHTM, Keppel Street, London, WC1E 7HT, UK. (Members of the 'Diploma of Hospital Infection Control' Working Group.)*

# Agreement among Healthcare Professionals in Ten European Countries in Diagnosing Case-Vignettes of Surgical-Site Infections

Gabriel Birgand<sup>1\*</sup>, Didier Lepelletier<sup>2</sup>, Gabriel Baron<sup>3</sup>, Steve Barrett<sup>4</sup>, Ann-Christin Breier<sup>5</sup>, Cagri Buke<sup>6</sup>, Ljiljana Markovic-Denic<sup>7</sup>, Petra Gastmeier<sup>5</sup>, Jan Kluytmans<sup>8</sup>, Outi Lytikainen<sup>9</sup>, Elizabeth Sheridan<sup>10</sup>, Emese Szilagyi<sup>11</sup>, Evelina Tacconelli<sup>12</sup>, Nicolas Troillet<sup>13</sup>, Philippe Ravaut<sup>3</sup>, Jean-Christophe Lucet<sup>1</sup>

**1**Infection control unit, Bichat-Claude Bernard Hospital, Paris, France, **2**Bacteriology and Hygiene Department, Nantes University Hospital, Nantes, France, **3**Centre d'Épidémiologie Clinique, Hôpital Hôtel Dieu, Paris, France, **4**Medical microbiology and infection control, Southend University Hospital NHS Foundation Trust, Essex, United Kingdom, **5**Institute of Hygiene and Environmental Medicine, Charité, University Medicine Berlin, Berlin, Germany, **6**Department of Infectious Diseases and Clinical Microbiology, Ege University Medical Faculty, Bornova, Izmir, Turkey, **7**Institute of Epidemiology School of Medicine, Belgrade, Serbia, **8**Amphia Hospital Breda, Laboratory for Microbiology and Infection Control, Breda, the Netherlands, **9**Department of Infectious Disease, Epidemiology, National Public Health Institute, Helsinki, Finland, **10**Department of Healthcare-Associated Infection and Antimicrobial Resistance, HPA Centre for Infections, Colindale, London, United Kingdom, **11**Department of Epidemiology, Office of the Chief Medical Officer, Gyali, Hungary, **12**Department of Infectious Diseases, Università Cattolica del Sacro Cuore, Rome, Italy, **13**Division of Infectious Diseases, Central Institute of the Valais Hospitals, Sion, Switzerland

## Abstract

**Objective:** Although surgical-site infection (SSI) rates are advocated as a major evaluation criterion, the reproducibility of SSI diagnosis is unknown. We assessed agreement in diagnosing SSI among specialists involved in SSI surveillance in Europe.

**Methods:** Twelve case-vignettes based on suspected SSI were submitted to 100 infection-control physicians (ICPs) and 86 surgeons in 10 European countries. Each participant scored eight randomly-assigned case-vignettes on a secure online relational database. The intra-class correlation coefficient (ICC) was used to assess agreement for SSI diagnosis on a 7-point Likert scale and the kappa coefficient to assess agreement for SSI depth on a three-point scale.

**Results:** Intra-specialty agreement for SSI diagnosis ranged across countries and specialties from 0.00 (95%CI, 0.00–0.35) to 0.65 (0.45–0.82). Inter-specialty agreement varied from 0.04 (0.00–0.62) in to 0.55 (0.37–0.74) in Germany. For all countries pooled, intra-specialty agreement was poor for surgeons (0.24, 0.14–0.42) and good for ICPs (0.41, 0.28–0.61). Reading SSI definitions improved agreement among ICPs (0.57) but not surgeons (0.09). Intra-specialty agreement for SSI depth ranged across countries and specialties from 0.05 (0.00–0.10) to 0.50 (0.45–0.55) and was not improved by reading SSI definition.

**Conclusion:** Among ICPs and surgeons evaluating case-vignettes of suspected SSI, considerable disagreement occurred regarding the diagnosis, with variations across specialties and countries.

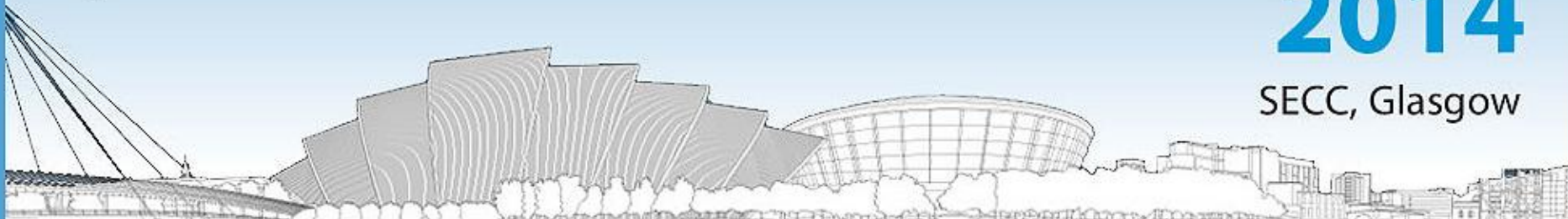
# Agreement among IP's: Europe

**CI<sub>95</sub> (%)**

Intra specialty agreement for SSI diagnosis:	0.04 (0.00-0.62)-0.65 (0.45-0.82)
Intra specialty agreement for depth:	0.05 (0.00-0.10)-0.50 (0.45-0.55)
Intra specialty agreement among surgeons:	0.24 (0.14-0.42)
Intra specialty agreement among IPs:	0.41 (0.28-0.61)
After reading SSI definitions	
Intra specialty agreement among surgeons:	0.09
Intra specialty agreement among IPs:	0.57

How do we educate?





**Date for your diary:** 29 Sept to 02 Oct 2014



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Infection Prevention 2013 is now over and has been a great



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All IPS members get free online access to the JIP. Details can be



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Much of the education that IPS delivers to its members and others is through live events. This form of education provides opportunity for interaction with other delegates, the possibility of listening to and questioning expert presenters and many other benefits. IPS offers events ranging from a large annual international conference which attracts over 1,000 people to less formal local branch meetings and study days.

- [Annual Conference ...](#)
- [IPS Branches ...](#)



## Other Educational Activity

In addition to conferences and study days there are opportunities for education through reading the Journal of Infection Prevention, linking with other colleagues on website forums and more formally through Webinars and Teleclasses.

- [Webinars and Teleclasses ...](#)
- [Journal of Infection Prevention ...](#)
- [IPS Event Diary ...](#)



## University Courses

Finally, this section can also inform of individual activities to undertake a formal

## Education & Events

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[Courses](#)

## Courses

IPS is not responsible for the content of the courses listed on this page. Please contact each organisation for further information.

### Bsc (Hons) Practice Development (Infection Control)

#### Northumbria University

Contact:  
Joan Cochrane  
Tel: 0191 2156078  
Email: [joan.cochrane@northumbria.ac.uk](mailto:joan.cochrane@northumbria.ac.uk)

[Visit Course Website ...](#)

### BSC (Hons) Dimensions in healthcare: infection prevention and control pathway.

#### Birmingham City University

Contact: Shirley Kirmon  
Tel: 0121 331 6140



## Conferences

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- [Webinars and Teleclasses ...](#)
- [Journal of Infection Prevention ...](#)
- [IPS Event Diary ...](#)



## University Courses

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Finally, this section can also inform you of individuals wishing to undertake a formal

# Infection specialties in Europe

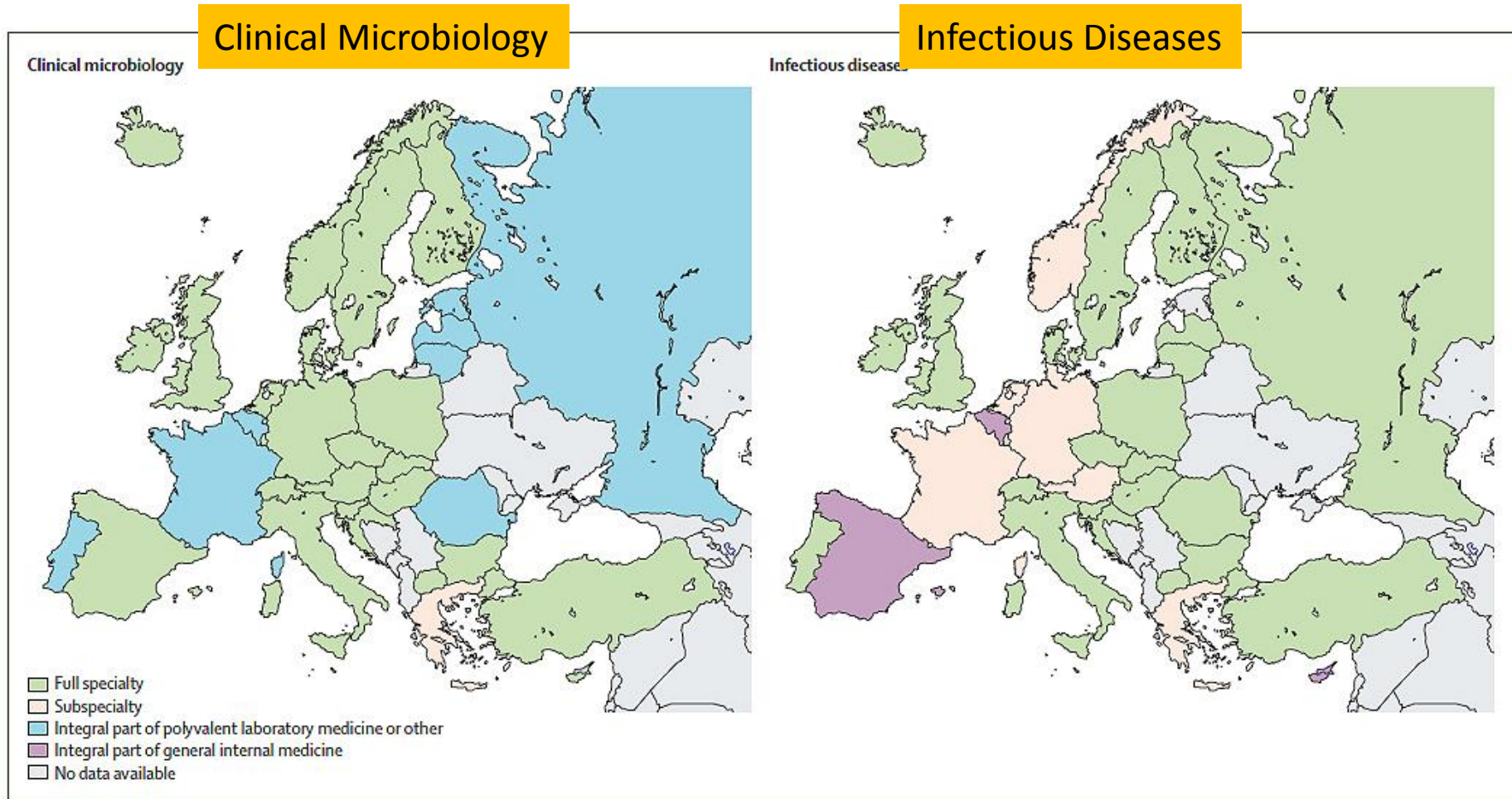


Figure: Recognition of clinical microbiology and infectious disease specialties by the European Union

Read RC *et al. Lancet ID* May 2011;11(5):408-15

# New proposed curriculum of generic competencies for an Infectious Disease Physician (Europe) <http://uems-id.eu/>

- Includes more levels of definition of what training is required in each main objective domain
- Defines for each item the expected
  - Knowledge
  - Skills/competencies
  - Professional behaviour
- Does NOT yet specify levels of competence to be achieved at different stages of training
- Suggests possible methods of assessment of each item
  - Workplace based assessments
  - Examinations



# Objective 1: To obtain clinical competence at a specialist (consultant) level in the assessment, investigation, diagnosis and management of infection

1.1 History taking

1.2 Clinical Examination

1.3 Investigations and Specific Skills

1.5 Interaction with other Healthcare Teams

1.6 Management of Longer Term Conditions

1.7 Patient Safety

1.8 Communication

1.9 Teaching and Training

1.10 Personal Behaviour

1.11 Management and Healthcare Structure

# Further objectives

- **Objective 2:** To obtain competence at consultant level in the management of Community Acquired Infections (CAI)
- **Objective 3:** To obtain competence at consultant level in the management of the HIV infected patient and infections in the non – HIV immunocompromised patient
- **Objective 4:** To acquire the skills necessary at consultant level to recognise, manage and control hospital acquired infection (HAI), including intensive care (ICU) related infections
- **Objective 5:** To achieve competence at consultant level in the diagnosis, investigation and management of imported infection and the provision of pre – travel health advice

# Example of one item

## 4.2 Specific Infections Related to Post – Operative Sepsis



Recognition and treatment of specific infections related to post operative sepsis	
Knowledge	Assessment Methods
Has a good understanding of the common infections associated with particular surgical procedures	SCE, CbD, mini - CEX
Has a good knowledge of local and national resistance patterns	CbD, SCE, mini - CEX
Skills	
Able to differentiate between colonisation and infection	SCE, CbD
Behaviour	
Able to maintain good working relationships with surgical colleagues	MSF

J Hosp Infect. 2011 Nov;  
79(3):278

# Journal of Infection Prevention

Outcome competences for practitioners in infection prevention and control  
Infection Prevention Society and Competency Steering Group

[www.ips.uk.net](http://www.ips.uk.net)



*Formerly the British Journal of Infection Control*



Infection Prevention Society

Inform - Promote - Sustain

[www.ips.uk.net](http://www.ips.uk.net)



Downloaded from [jip.ips.uk.net](http://jip.ips.uk.net) at IPH on November 28, 2013

# Complex document

- Defines in great detail a wide variety of competencies to be achieved
- Both technical and behavioural
- For a variety of practitioners
- Encourages repeated cycles of self education, self assessment and resetting of **personal** goals

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<b>4</b>	10. How can the competences be applied in workforce development and management?



<b>3</b>	9. How can the competences be used?
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## Box 1: Domains and competences

### Clinical practice

- 1 Improve quality and safety by developing and implementing robust, high-quality policies and guidelines that prevent and control infection
- 2 Collate, analyse and communicate data relating to preventing and controlling infection for surveillance purposes
- 3 Manage incidents and outbreaks
- 4 Improve quality and safety through the application of improvement methodologies
- 5 Advise on the design, construction and modification of facilities to prevent and control infection in the built environment
- 6 Evaluate, monitor and review the effectiveness of decontamination processes for equipment and environment

### Education

- 7 Develop own knowledge, skills and practice
- 8 Lead the development of the knowledge, skills and practice of the infection prevention and control team
- 9 Develop and implement learning and development opportunities and solutions to improve infection prevention and control
- 10 Work with others to develop, implement, evaluate and embed infection prevention and control within workforce development strategies

### Research

- 11 Access, appraise and apply robust evidence of all types from a range of research and other sources, to the domains of the role
- 12 Lead high quality infection prevention and control services
- 13 Share best practice through the dissemination of evidence and knowledge

### Leadership and management

- 14 Improve quality and safety through networking, influence, proactivity and challenge
- 15 Improve quality and safety through the design, planning, monitoring and development of services
- 16 Lead high quality infection prevention and control services
- 17 Lead and manage the work of the infection prevention and control team to achieve objectives



## Box 2: Competency structure

- 1 **Domains of practice** – the four domains that describe the major components of advanced-level practice, that is:
  - a clinical practice
  - b education
  - c research
  - d leadership and management
- 2 **Competence statements** – these are the broad role expectations of practitioners working at an advanced level of practice in IPC. They describe the ‘what has to be done’.
- 3 **Performance indicators** – aligned to each of the competence statements, the performance indicators describe what competent performance in advanced-level practice in IPC looks like. The indicators describe the level and scope of competent practice – that is, the indicator against which competence would be judged.
- 4 **Knowledge, understanding and skills** – these descriptions identify the knowledge, understanding and skills that a practitioner would need to develop in order to achieve the competences to the level of performance required in the indicators. These statements do not have a one-to-one relationship with the performance indicators, because to achieve one indicator it is often necessary to use a range of different knowledge and apply different skills.



# The outcome competency framework for practitioners in infection prevention and control: use of the outcome logic model for evaluation

**E Burnett<sup>1\*</sup>, E Curran<sup>2</sup>, HP Loveday<sup>3</sup>, MA Kiernan<sup>4</sup>, M Tannahill<sup>5</sup>**

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2. Infection Control, Health Protection Scotland, Glasgow, UK

3. Director of the Richard Wells Research Centre, University of West London, London, UK

4. Infection Prevention Consultant, Southport and Ormskirk Hospital NHS Trust, Merseyside, UK

5. Consultant nurse infection control, Care Inspectorate, Paisley, UK

\*Corresponding author

<http://bjj.sagepub.com/content/early/2013/11/18/1757177413512387>

\*Accepted for publication: 21 October 2013

Key words: Education and training, guidance, healthcare workers, infection prevention and control, knowledge, patient safety, practice development, professional development, role development, staff development



43% of 242 IPC members had used it  
(response 13.4%)  
Around half of these found it useful



## The outcome competency framework for practitioners in infection prevention and control: use of the outcome logic model for evaluation

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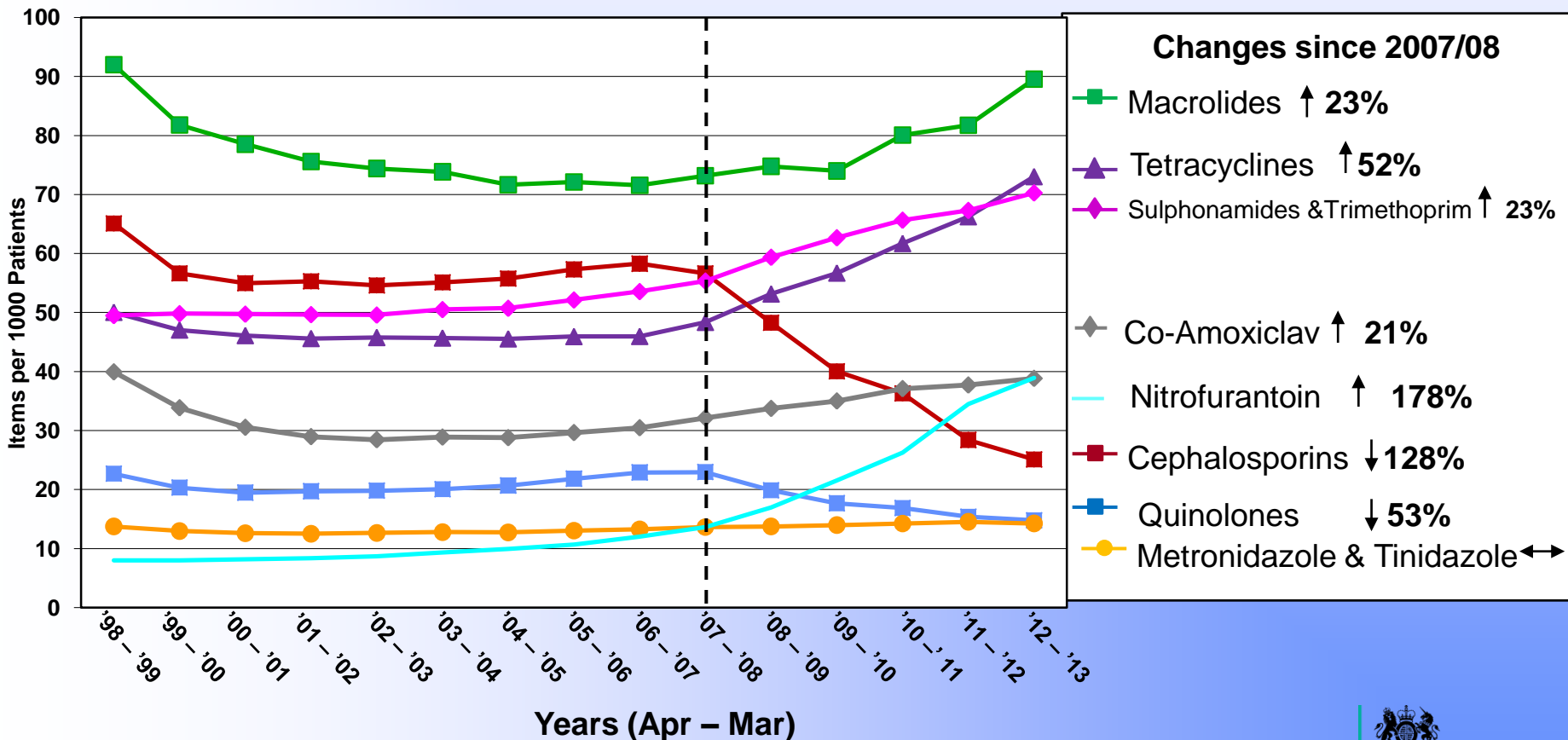
# Others

- General practitioners
- Public
  - Adults
  - Children

# UK PRESCRIBING

## What is happening to GP prescribing?

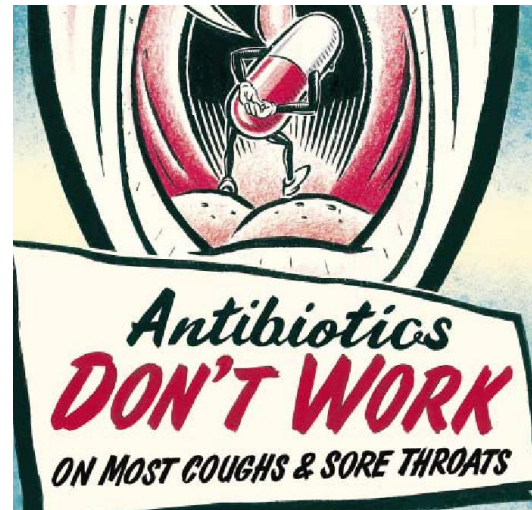
### Trends in prescribing of antibacterial items (excluding penicillins) in English General Practices





## Effect of public campaigns: 2003

‘May I check, have you seen this leaflet before or have you seen or heard anything about the Andybiotic campaign?’

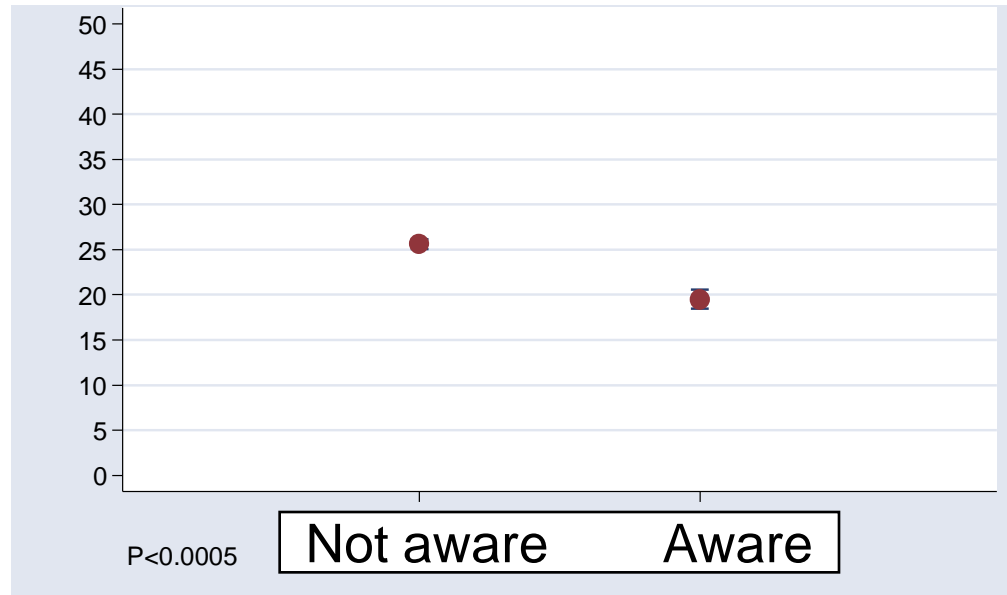


England 20%  
Wales 22%

Scotland 14%  
(in papers but not  
GP practices)



## Percentage of antibiotic questions incorrect by whether aware of Antibiotic campaign

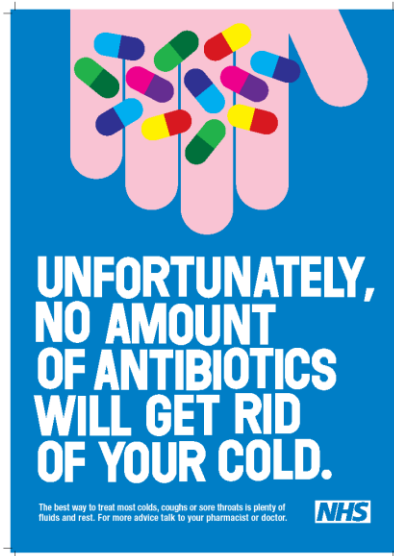


**Greatest difference was for ‘antibiotics work on most coughs & colds’ which was key message of campaigns: incorrect responses**

**24% If aware vs  
42% if not aware     $P < 0.0005$**



# 2008 poster campaign refreshed!



## Before and after survey in England and Scotland In the past year:

- ❖ Of 70% visiting a GP surgery
- ❖ 14.7% English and 13% of Scots remembered posters





Public Health  
England

[www.e-Bug.eu](http://www.e-Bug.eu)

EUROPEAN  
ANTIBIOTIC  
AWARENESS DAY  
TEACHER  
COMPETITION



Welcome to e-Bug

a place to play games and learn about microbes

Junior  
student

Senior  
student

Teachers

P



EAAD Teacher Competition  
Click Here

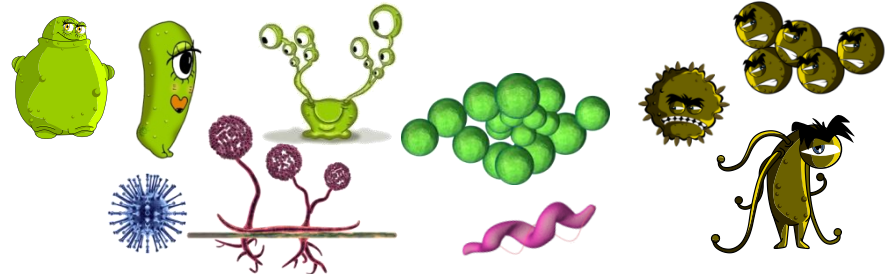
English



# e-Bug: Pack Content

## 1. Micro-organisms

- i. An Introduction
- ii. Useful Microbes
- iii. Harmful Microbes



## 2. Spread of Infection

- i. Hand Hygiene
- ii. Respiratory Hygiene
- iii. Food Hygiene (Junior)
- iv. Sexual Transmission (Senior)
- v. Farm visits



## 3. Prevention of Infection

- i. The Body's Natural Defences
- ii. Vaccinations



## 4. Treatment of Infection

1. Antibiotic Use and Medicine



# Conclusions

- **Why important?**
- Patient safety and financial savings
- **Who should be targetted?**
- Train the infection control team and educate everyone
- **How?**
- Formal training using multiple approaches to empower people to educate themselves.  
Constantly innovate and reinforce

# Conclusions

- How to assess
- Examinations, reflective portfolios and multiple competency assessments
- How to measure the effect?
- More difficult – protocol adherence, engagement of interacting healthcare teams improved patient outcomes etc
- Who else to educate?
- Whole health team; the public, young and old

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شكرا لكم على إهتمامكم

Thank you for your attention